

WhizFish Refunds & Cancellations

Payments and Refund Terms:

A valid debit/credit card, certified P.O. or electronic check payment is required. For monthly recurring service fees, a valid debit/credit card is the only accepted form of payment.

Upon commencement of the project or service, there will be no refunds or credits for design, development or setup fees, prepaid hosting fees, partial months of service, upgrade/downgrade refunds, or refunds for months unused with an open account. In order to treat everyone equally, no exceptions will be made.

All fees are exclusive of all taxes, levies, or duties imposed by taxing authorities, and you shall be responsible for payment of all such taxes, levies, or duties, excluding only United States (federal or state) taxes.

For Native Mobile App Services: WhizFish will use commercially reasonable efforts to have the application approved by the appropriate mobile platform provider. Although there is a high likelihood of approval, we do not and cannot guarantee acceptance. If your application is denied by the appropriate mobile platform provider you may cancel your account, however there are no refunds for design and development under any circumstances.

Cancellation:

Either party may terminate this agreement by giving sixty (60) days written notice to the other, without assigning any reason whatsoever. The obligations of the parties shall continue during the notice period. You may cancel your account by providing a 60-day written notice of your intent to cancel prior to your next monthly billing date by emailing your account rep or info@whizfish.co.

Revised February 1, 2023